

## Paper Feedback Comments

### How to view paper feedback pop-up comments

---

Some students may not be able to see any of the pop-up comments on their paper feedback. The reason for this is that **pop-ups are not visible if the feedback document is opened in a browser window**. Students must open the paper in Adobe Reader (or other preferred software, such as Adobe Acrobat or Xodo).

### How to open feedback document in Adobe Reader, rather than a browser:

When using a PC, there are two ways you can open the feedback document in Adobe Reader (or other chosen software) instead of a browser:

1. When it opens in the browser, right click on the document and click "save as," saving it to your computer. Then, open it in Adobe Reader from your computer.
2. Or, you can set the preferences in Adobe Reader, so it automatically opens in Reader instead of a browser.
  - First, **be sure Adobe Reader is the default software for pdf's**. This procedure will vary slightly, depending on the operating system being used.
  - Then, **disable the setting that automatically opens pdf's in a browser:**
    - Open Adobe Reader
    - Click edit > preferences
    - Select "internet" from the list on the left
    - Uncheck the "display pdf in browser" button
    - If you can't uncheck it there, it might be overridden by a setting in your browser. Here is a helpful link:<https://helpx.adobe.com/acrobat/using/display-pdf-in-browser.html>

Here are helpful steps for Mac users: <http://kb.mit.edu/confluence/pages/viewpage.action?pageId=3908296>